

Resident Services and Training Survey



3120 Shattuck Ave.
Berkeley, CA 94705
(510) 548-7878,
f. (510) 548-7562
www.nclt.org
nclt@nclt.org

NCLT is working to improve our Stewardship and Training programs and we would love to have resident and HOA feedback on trainings that would interest you. By filling out the 2-page survey below, you will help to shape our new trainings. We have also included additional outside training resources below. Please email your answers for this form to francis.mcilveen@nclt.org or mail back at our address above.

We appreciate your help in giving us feedback on how we can improve our programs. Thank you!

1. NCLT property where you live: _____

2. What are the ways you think your HOA can improve? How can NCLT help?

3. Are there specific homeownership issues in the past several years that you would have liked NCLT's help with?

4. Please indicate trainings below that you are interested in attending and rank by interest level (1st, 2nd, 3rd, etc.):

- _____ HOA Basics and Best Practices
- _____ HOA Management and Member Duties
- _____ HOA Finances, Budgeting, and Record Keeping
- _____ HOA Property Maintenance & Repair
- _____ Capital Reserves and planning for the future
- _____ Meeting Facilitation
- _____ Other – Please specify _____

5. What is the best time of day for you to attend trainings provided by NCLT:

- _____ Weekdays during the day
- _____ Weekday nights
- _____ Weekends during the day

_____ Weekend Afternoons

6. Are there any additional services that you think NCLT could provide to residents? Would you be willing to pay a fee for additional services (such as bookkeeping, mediation services, tax preparation, etc.) If so, please elaborate below:

7. Are there any social events for residents of NCLT that you would like to see happen and be interested in attending / hosting? Please check all that apply:

_____ Peer trainings

_____ Potlucks / BBQs

_____ Block Parties

_____ Yard Sales

_____ Group volunteer activities (gardening, soup kitchens, etc.)

_____ Other – Please specify _____

8. Additional comments:

Additional Homeowner Resources / Trainings:

The Builders BookSource

1817 Fourth Street (Near Hearst) □ Berkeley, CA 94710

T: (510) 845-6874 □ F: (510) 845- 7051 □ E-mail: service@buildersbooksource.com

<http://www.buildersbooksource.com/cgi-bin/booksite/index.html>

Building Education Center

812 Page Street

Berkeley, CA 94710

<http://www.bldgeductr.org/seminars.html>

Earn

<http://www.earn.org/>

Community Associations Institute

<http://www.caionline.org>

Educational Community for Homeowners (ECHO)

<http://www.echo-ca.org/>

The Unity Council Homeownership Center

<http://www.unitycouncil.org/hoc-workshops-and-calendar-page/>